



MUNICIPALITY OF BONGABON

CITIZEN'S CHARTER

I. Mandate:

To provide highest standard of service to constituents in accordance with Republic Act R.A. 9485 or the Anti-Red Tape Act of 2007 and RA 11032 or an Act promoting Ease of Doing Business and Efficient Delivery of Government Services.

II. Vision:

BONGABON is an economically sound municipality, being the Onion Research and Development Center of the Philippines equipped with stable and useful infrastructure with human friendly ecosystem having healthy, safe, enlightened, and disciplined people served by good government with highest integrity”.

III. Mission:

“Enable the transformation of Bongabon into a peaceful and progressive Municipality where: residents are united and progressively work to uplift the standards of living through the acquisition of knowledge and skills; effective and efficient local governance; linkages are in place; and all sectors of the society are cooperating with the local government towards development and progress.”

IV. Service Pledge:

1. Capacitate Local Officials and Employees for continues learning and development
2. To uphold the delivery of effective government service to the public pursuant to Civil Service Rules and Regulations and Anti-Red Tape Act
3. Implement simplified procedures to expedite frontline transactions and eliminate Red Tape in delivery of service pursuant to R.A. 9485.
4. To provide necessary actions to officials and employees who act against R.A.6713 (The Code of Conduct and Ethical Standards for Government officials and Employees) or violates R.A. 9485 and R.A.11032.



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